



CARE QUALITY COMMISSION AND INSPECTION REPORTS - THE HAYES

CARE QUALITY COMMISSION (CQC)

The home is registered under the Care Standards Act 2000 by the CQC.

The Inspector of the Commission ensures that the home complies to the legal requirements of the Care Standards Act 2000.

The Commission can be contacted as follows:

CQC Registered Office
Care Quality Commission
Finsbury Tower
103-105 Bunhill Row
London
EC1Y 8TG

Tel: 03000 616161

Email: enquiries@cqc.org.uk

HOME INSPECTION REPORTS

The Commission publishes detailed reports of their inspections. These reports are kept in the entrance hall/foyer of the home.

You are welcome to read the reports and make any comments. We are happy to provide a copy of the latest inspection report should anyone wish to have one.

Reports are also available at local libraries and on the internet at www.cqc.org.uk