



Greenwood Centre for Independent Living

Maiden Castle Road, Dorchester DT1 2ER

Tel: 01305 257164 Fax: 01305 261536

Email: greenwoodcentre@dorsetcc.gov.uk

How we can help you

Our health and independence can be challenged at any time in our lives and may cause difficulties with our day to day activities and routines. We are here to work with you to identify practical solutions to these difficulties.

If you need information and advice on disability products, national and local suppliers, organisations and services we can help you find it. In addition, there are computer facilities available for you to search our extensive information databases, either with or without help from our experienced and dedicated staff.

If you want to find products that suit your individual needs, we can show you and let you try them for yourself. Nothing is for sale and the advice you get is impartial and free. A wide range of products are available for demonstration and assessment purposes:

- Bathing and showering products
- Riser recliner chairs and armchairs
- Scooters, wheelchairs and walking aids
- Meal preparation, feeding and drinking products
- Beds and associated products
- Toileting and continence products
- Moving and Handling products
- Telecare products

There is also a working stair lift and fully adapted kitchen.

Who we can help

The Centre for Independent Living is designed for people of all ages and disabilities, their carers and families, health and social



care professionals, voluntary, community and business organisations.

The centre is fully accessible and has ample parking.

When we can help

The centre is open for visitors to drop-in between 9.00am and 4.00pm Monday to Thursday and 9.00am and 1.00pm on Fridays.

Individual assessments with occupational therapy and other experienced staff need to be booked in advance, and are available Monday to Thursday 9.00am - 4.00pm and 9.00am - 12 noon on Fridays.

How you can contact us

We can be contacted by telephone, fax and e-mail:

Tel: 01305 257164

Fax: 01305 261536

Email: greenwoodcentre@dorsetcc.gov.uk

Compliments and complaints

Adult and Community Services staff in Dorset are committed to providing quality services to our service users, their carers and families. We welcome comments from our service users as this helps us to understand what aspects of our service people like.

If you are unhappy about the service you have received and want to make a complaint, our fact sheet 'How to complain' describes the procedure. Our Complaints Officer can give you advice on the process and can be contacted on 01305 224322.

Diversity statement

Diversity is not about treating everyone in the same way, but about recognising and valuing difference, as well as recognising and addressing inequalities and disadvantage.

As an employer and service provider, Dorset County Council seeks to promote an environment that accepts and actively supports diversity in age, gender, ethnic origin, sexual orientation, religious belief, disability, culture, work style and the many other ways in which people differ from each other.



All our factsheets are available in large print and on audio cassette/CD, Braille, Easy to Read or alternative languages. Please contact the Information Office on 01305 224320.

Further information on services provided by Dorset County Council Adult and Community Services can be accessed at www.dorsetforyou.com

